

## Exchanges & Returns

Your satisfaction is our number one goal. Shopping online can be a real challenge! Sometimes you may need to try a few sizes to find the perfect fit. Many of our customer have found the tips we list below to be helpful.

- All Sassybax products are designed for comfort and should be snug, but *never* tight.
- If the bra flattens you, it's probably too tight—your “girls” will be happier with the next size up.
- If the bottom rolls up, the hem is too tight—try the next size.
- If you have questions please call us toll free at 877-577-2779 or email us at Service@Sassybax.com.

## Risk Free Exchange Policy

*If you would like to try another size or product or just return the item, the process is easy:*

- *Send back your product with this form. It is your responsibility to pay for the shipping costs from you to us*
- *Sassybax will pay for the shipping costs from us to you for your first exchange*
- *If for some reason you are not satisfied with the exchanged product, Sassybax will send you a prepaid return label to send it back to us*

**Order or Ref #**

**Name**

**Phone Number**

**Email Address**

See Confirmation Email or Invoice

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## Items Enclosed

**Style**

**Color**

**Size**

**Qty.**

**Reason**

**Note/Explanation**

See Reverse

See Below

Your notes help us to make a better product


## Reason Codes:

1. Wrong Item/Size Was Sent
2. Not Enough Support For Me
3. I Prefer a More Modest Cup
4. I Prefer a Sexier Look
5. I Felt Flattened By The Cup

6. Too Large For Me
7. Too Small For Me
8. Too Long for Me
9. Too Short For Me
10. Bottom Rolled Up

11. Fabric Too Heavy or Hot For Me
12. I Didn't Feel It Was A Good Value
13. It was uncomfortable for me
14. Didn't Realize it Was Soft Cup
15. Other Reason

**Notes:** Is there anything you would like to share with us to improve our products?

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## Please Send These In Exchange

*We will cover the shipping costs from us to you if this is your first exchange. Any difference in product prices will be credited/charged to your card.*

**Style**

See Reverse

**Color**

**Size**

**Qty.**


If you don't want to take advantage of our risk free exchange policy just leave this area blank to request a refund. The terms of our returns policy may be found at [www.Sassybax.com/service.php](http://www.Sassybax.com/service.php)

**Ship To:** Sassybax Service • 8928 Ellis Avenue • Los Angeles, CA 90034 • 310-559-8001